



*Loire Vélo Nature*  
*L'Écotourisme en Val de Loire*

## Specific Sale Conditions for Product/Tour Reservations

Registration for our tours implies an acceptance of our general and specific sale conditions. Registration is valid upon receipt of a completed and signed mailed reservation or completed and validated web reservation, based on tour availability at time of registration. A deposit of 30% of the total amount of the tour must be put down for reservations made 30 days or more prior to tour departure or 100% of the total for reservations made less than 30 days prior to tour departure. The balance is due in full one month prior to tour departure.

### **Cancellation:**

In case you cancel, the following cancellation fees will be applied by Loire Vélo Nature:  
(this is void if you find a person to substitute for you)

- More than 30 days prior to departure: basic cancellation fee of 50 € per person
- Between 29 and 21 days prior to departure: 25% of the total amount.
- Between 20 and 8 days prior to departure: 50% of the total amount.
- Between 7 and 2 days prior to departure: 75% of the total amount.
- Less than 2 days prior to departure: 100% of the total amount.

Do not forget to inform us quickly, so we can confirm your cancellation.

Your personal all-risks insurance policy may cover you for reimbursement of these fees.

In case of a no-show, or if you cannot submit the proper police or health requirements for travel (i.e. passport, visa, immunizations certificate), you will not be entitled to a refund.

### **Interruption of ongoing tour:**

Ending the tour early on your part does not constitute base for any refund or reimbursement. (Check with your personal insurance company for conditions of reimbursement)

### **Reservation modification:**

If modified 30 days prior to departure, a sum of 50 € will be charged per person for changes of tour or dates.

If modified less than 30 days prior to departure, any change in the tour will be considered a cancellation and subject to afore-mentioned cancellation fees.

If Loire Vélo Nature cancels the tour for lack of participants, safety reasons, or an act of God, and so in the last 21 days prior to departure, an alternate tour will be given to you as an option. If that option is unsatisfactory, you will be refunded in full.

### **Prices:**

The tour's price is quoted on the website [www.loirevelonature.com](http://www.loirevelonature.com). Benefits included or not included during the tour are specified in the tour's information pdf sheet. Possible Supplements and/or discounts may be available on the same sheet.

### **Data:**

On all forms and requests, you have the right to access and change your personal information.

### **Disputes:**

Any controversy or dispute shall be brought before the Tribunal de Commerce de Tours.

**Liability:**

Loire Vélo Nature cannot be a substitute for the personal individual liability of each participant. Each participant is responsible in obtaining all necessary documents (i.e. personal identification, authorizations, visas, immunizations...) for the successful completion of the tour. Each participant must make his luggage available in a timely manner for transfers.

Acting as a Tour Operator, Loire Vélo Nature coordinates and should not be confused with the different providers (i.e. hotel owners, accommodation managers, transport, and other providers..) who carry their own liability policies.

Your personal liability policy will be used in case of damaged equipment during your tour, therefore a security deposit will be required in addition to the payment for the tour.

Each tour includes theft insurance coverage that requires you to file an investigative police report in case of loss.

**Risks:**

Our tours including mostly outdoor activities presenting obvious risks inherent to their nature, each participant agrees to understand such risks and to not hold Loire Vélo Nature, its guides and/or assorted providers responsible for accidents or incidents that may occur in the realm of the activities. This clause also applies to beneficiaries and/or family members.

Our packaged tours "key-in-hand" are for the most part sold without the benefit of a guide. The package includes a road book with a narration of the path to follow and maps of the area. They implicate an adequate knowledge of map reading and orientation. Each participant will conform to the safety rules and follow the advice given by the road book. Loire Vélo Nature cannot be held liable for accidents resulting from negligence on the part of the participant.

Loire Vélo Nature cannot be held responsible for poor misinterpretation of the descriptive material or misreading of the map (specifically weather-related). These tours are liable to comport risks associated, specifically, with a change of steps on the path originally planned.

In regard to afore-mentioned risks, each participant agrees to accept these possible risks and relieves Loire Vélo Nature or assorted providers for any/all responsibility pertaining to accidents or incidents that may occur. This clause also applies to beneficiaries and/or family members.

**Insurance:**

In accordance with the rules of our profession, we hold a Professional Liability Insurance policy. This cannot substitute for a personal civil liability policy that each participant must have.

It is also essential to have all-risks insurance coverage (cancellation fees, search and rescue, repatriation, medical expenses, luggage theft, etc ...) well suited for outdoor activities.

Global travel insurance is often limited. This type of coverage does not offer coverage for "cancellation / interruption of a tour" and is rarely adapted to the tours we offer. Credit card insurance coverage is usually limited to assistance with few guarantees of "Emergency Assistance". Make sure to fully check your coverage.

**Photos / illustrations:**

In accordance with the law, photos and illustrations contained in our website and documents are not contractual in nature.

*"I have read and agree to the terms of sale above."*

Place ..... Date.....

Name .....

Signature