



Loire Vélo Nature

S.A.R.L. ARAWAK production  
7, rue des déportés  
37130 BRÉHÉMONT

Tél. : 06 03 89 23 14  
Fax : 02 47 96 42 39

[contact@loirevelonature.com](mailto:contact@loirevelonature.com) / [www.loirevelonature.com](http://www.loirevelonature.com)

APE : 7721Z - 441 325 008 000 23 RCS Tours

### Rental Policies:

- Every demand for a rental without previous booking will be made according to the available stock.
- The booking takes effect from the reception of these rental policies signed by the customer and a deposit of 30% or a number on a credit card.
- The deposit is due for any cancellation happening within less than 48 hours before the rental, even for reasons of unfavourable weather conditions. Cancellation within less than 12 hours before the rental or in the moment of delivery will be fully charged.
- The total amount has to be settled at latest in the moment of picking up the bikes, either by credit card (*Visa or MasterCard*) or in cash (*currency Euros*) or by bank transfer. Our online-payment system is directly linked to our bank through a secured website and required us to take the full information of the card including the last 3 numbers on the back side. We pledge to our customers not to keep these data and to take all necessary precautions not to disclose it to third parties. (*This way facilitates the bike delivery anywhere without a socket related credit card machine.*)
- A deposit must be left to the rental company, either the credit card number or the amount of the value of the rented equipment in cash. The subscription to the "Theft insurance" exempts from that formality.
- Any rental is the object of contract with the acceptance of these rental policies.
- The customer returns the vehicle with all its accessories and equipments to ARAWAK production, unless extension expressly authorized by the owner. The failure to return as scheduled could be considered like misappropriation exposing the owner to prosecution.  
The owner reserves the right to terminate the rental at any time or to deny the extension.
- The customer agrees to pay to the owner at his request:  
The fees concerning the rental period.  
The damage to the vehicle in an accident or other, and the payment of lost or broken accessories lost / broken, taken if necessary on the deposit, according to the following table: front/rear wheel: 35 €; derailleur: 25 €; mud guard: 20 €; gear shift: 25 €; saddle: 20 €; rubberhandle: 10 €; front/rear light: 10 €; pump: 10 €; lock or key: € 8.00; bell: 3 €; back panniers: 70 €; helmet: 20 € map holder: 15 €; front basket: 30 €; stretcher: 5 €; pedal: 15 €; stands: € 8; broken spoke: 15 €, chain guard.  
All fines, costs, expenses and taxes on all breaches of legislation on the movement.
- In case of repair service on the spot, travel, parts and labour will be charged. In case of subscription to the "Repair Assistance", only the spare parts will be charged.
- The owner, subject to have taken all precautions sufficient to that effect, will not be held responsible for any loss or damage resulting directly or indirectly from mechanical failure or another.
- Any puncture during the rental period is charged 12€ to the customer. The use of the puncture spray is charged 10€.
- The customer ensures full responsibility for the rental vehicle and all disputes that may arise from this location, as the theft of that vehicle. In the case of the use of the "Theft Insurance", a report to the police is obligatory for investigation.
- The customer commits not to move in water (banks of the Loire, for example) because otherwise the costs of rehabilitating the vehicle will be deducted from the deposit.
- For groups, the invoice will be based on the actual number of participants if the number is confirmed at least 24 hours in advance by fax 02 47 96 42 39 or by mail to [contact@loirevelonature.com](mailto:contact@loirevelonature.com). If there is no confirmation, the invoice will be based on the accepted estimate, increased the number of people that is more than the estimate. The discount will be recalculated according to the actual number of participants and to our internal price table.
- Terms of vehicle insurance:
  - Liability in circulation and out of circulation for damage caused to others.
  - Defence appeals.
  - In case of theft or damage of a bicycle, an amount (depending on the estimate made by the owner) will be deducted from the deposit to the actual damage.
- The professional liability does not cover damage to rented equipment, or damage involving the personal liability of users of rented equipment. It covers other hand injury, tangible and intangible consecutive caused to third after a fire, explosion, and an accident resulting from poor maintenance or a defect of the rented equipment.

Date :	Signature :
Place :	
Name :	
<i>I have read and accept the above rental conditions</i>	